

COVID-19 NOTICE – 23 APRIL 2020

To: Brighter Access Participants, Families, Support Coordinators, NDIS Providers & stakeholders

From: Tanya Fox, Chief Executive Officer

I write to update you about continuing actions that Brighter Access is taking to support participants, staff and volunteers in addition to standard precautions in relation to the current pandemic. These actions were put into place on 23/03/20 and have been very successful in maintaining the desired safety outcomes and they will now remain in place for at least a further 4 weeks.

Regular reviewing of health recommendations and government guidelines will be considered in further decisions regarding the lockdown of SIL homes in Brighter Access.

SUPPORTED INDEPENDENT LIVING (SIL)

1. All Brighter Access SIL homes remain in lockdown.

Why are we have done this?

- Residents in these homes live with residents who are moderately vulnerable to the effects of COVID-19 due to co-morbidities. Brighter Access is using this as a strategy to limit pathways for transmission.
 - This provides a limited circle of contacts for epidemiological tracking if required. What does this mean?
 - Residents in all Brighter Access SIL homes will not be attending any centre-based or community participation activities, regardless of their provider.
 - Residents in all Brighter Access SIL homes will not be attending Brighter Access Employment or other volunteer work or employment.
 - All non-essential appointments including home visits will be to the discretion of the Operations Manager of the region in consultation with the participant and family/advocate, with a focus on health and safety. Where possible all appointments will be done via phone, skype or other medium that doesn't require face to face.
 - No visitors to the homes will be welcome. Please respect this as a safety measure for all participants and do not present at the premises.
 - Participants will not be leaving the home. ie visits to family
-

COMMUNITY ACCESS DAY PROGRAMS

3. Brighter Access has closed our centre-based and community access day programs to all participants.

Why are have done this?

- To reduce pathways for transmission by the congregation of several vulnerable people who each bring with them broader circles of contact from other SIL houses, from private houses and the community at large.

What does this mean?

- Participants regardless of their living arrangements will no longer be able to attend their usual Brighter Access centre-based or community programs and other community-based group programs currently being run throughout our regions.
 - Essential supports including personal care and domestic activities in home will be re-negotiated on a case by case basis.
-

COORDINATION OF SUPPORTS, BEHAVIOUR SUPPORT & EARLY CHILDHOOD EARLY INTERVENTION

4. Brighter Access has ceased all face to face contact for these services.

Why are we doing this?

- To reduce pathways for transmission.

What does this mean?

- Participants regardless of their living arrangements will no longer be able to attend face to face meetings with Brighter Access, workers. Where possible all appointments will be done via phone, skype or other medium that doesn't require face to face.

What does this mean for participant choice and control?

The COVID-19 pandemic is an unprecedented and unpredictable occurrence with no borders or boundaries. I have continued to consult with industry peak body, Ministry of Health and NDIS Quality & Safeguards who have confirmed that actions to protect transmission and preserve lives trumps choice and control, especially in this present time.

I am confident and comfortable about the decisions I am making in good faith on behalf of Brighter Access, and the purpose is to reduce risk to participants, to ensure that Brighter Access has sufficient staff to fully support the most vulnerable participants and to support Brighter Access staff.

The situation is fluid and Brighter Access's responses will be reviewed daily. The relaxing or strengthening of these measures will be amended, under advice from relevant industry and/or Government authorities.

Yours sincerely,

Tanya Fox
CEO