

Your Rights



This document is to support you in understanding your rights, and to help ensure you are not treated with abuse, neglect, discrimination or violence.



You have the right to be treated with respect and dignity; the freedom of choices and decisions that affect your life; and the right to enjoy social and economic life as part of the community.



You have the right to privacy and confidentiality, and for your personal information to be protected. This includes your medical and financial information, and extends to interaction on Social Media.



You have the right to control and determine who has your permission to speak and act on your behalf, and we can support you to appoint an advocate or independent person of your choice who will represent you and your wishes.



These rights include all persons from culturally and linguistically diverse backgrounds; women and children, and persons identifying as part of the LGBTIQ+ community.



We work hard to protect you by observing your rights and your freedom of choice. We understand that mental health and behaviour play a part in your decisions, and will do our best to respond and support you in respectful manner.



In protecting your rights, our staff must remain professional by following important rules and laws. This means they must not have a sexual relationship with you, and must not engage with anyone under 18 via Social Media.



We understand that you may have questions or feedback regarding this policy or our services, and welcome your contact to address any concerns or to better support your needs.